

DISCRIMINATION IS AGAINST THE LAW

Conway Orthopaedic and Sports Medicine Center (“COSMC”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. AOSM does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

COSMC provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters;
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

COSMC provides free language services to people whose primary language is not English, such as Information written in other languages

If you need these services, contact COSMC’s Compliance Officer.

If you believe that COSMC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

- COSMC’s Compliance Officer: Patient Access Manager
- Mailing Address: 550 Club Lane, Conway, AR 72034
- Telephone number: 501-329-1510
- Fax: 501-3292495
- Email: tgreer@conwayortho.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, COSMC’s Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> , or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

<p>ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 281-664-2114 (TTY: 713-263-9670).</p>	<p>ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 281-664-2114 (TTY: 713-263-9670).</p>
<p>CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 281-664-2114 (TTY: 713-263-9670).</p>	<p>注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電281-664-2114 (TTY: 713-263-9670)。</p>
<p>☒ 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 281-664-2114 (TTY: 713-263-9670) 번으로 전화해 주십시오.</p>	<p>ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 281-664-2114 (رقم هاتف الصم والبكم: (TTY: 713-263-9670)</p>
<p>خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 281-664-2114 (TTY: 713-263-9670).</p>	<p>PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 281-664-2114 (TTY: 713-263-9670).</p>
<p>ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 281-664-2114 (TTY: 713-263-9670).</p>	<p>□□□□□ □□□: □□□ □□ □□□□□ □□□□□ □□□ □□ □□□□ □□□ □□□□□ □□□ □□□□ □□□□□ □□□□□ 281-664-2114 (TTY: 713-263-9670). □□ □□□ □□□□□</p>
<p>توجه: اگر شما فارسی، خدمات کمک زبان، رایگان صحبت می کنند، در دسترس شما هستند. 2114-664-281 زنگ زدن (TTY: 713-263-9670).</p>	<p>ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 281-664-2114 (TTY: 713-263-9670).</p>
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<p>注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。281-664-2114 (TTY: 713-263-9670) まで、お電話にてご連絡ください。</p>	<p>ໂປດຊາບ: ຖ້າ ອ່າ ທ່ານ ເວົ້າ ພາສາ ລາວ, ການ ບໍ່ ລິ ການ ຊ່ວຍ ເຫຼືອ ອັດ ານ ພາສາ, ໂດຍ ບໍ່ ເສັ ບັ ຄ່ າ, ແມ່ນ ມີ ພ້ອມ ໃຫ້ ທ່ານ. ໂທ 281-664-2114 (TTY: 713-263-9670).</p>